



Anangu Tours Terms and Conditions

Confirmations, cancellations and amendments

All tours for Anangu Tours are booked through Anangu Waai and Anangu Waai's booking terms and conditions apply:

Amendments to bookings with more than 24 hours' notice are free of charge.

Full Refund – if we have been given more than 24 hours' notice for the cancelled tour.

No refund will be provided for cancellations within 24 hours of tour departure.

Refunds will not be given to passengers who are 'no shows'.

Extenuating circumstances requiring tour refunds will be assessed on a case by case basis.

Tour Itinerary

Anangu Tours reserves the right to alter any of the tours and change the structure of tours if required. This could be a result of weather conditions, unforeseen circumstances and/or cultural reasons. Tour durations may vary from advertised times.

Child Rates and Conditions

Child fares apply to children who are 5 - 15 years of age (inclusive).

Children under 16 years must be accompanied by a paying adult.

Children four years and under travel free of charge if not taking a seat in the bus.

Tour Participation

Guests with disabilities are welcome provided they are accompanied by an able-bodied companion and do not require special assistance from Anangu Tours personnel. Whilst the walks are suitable for disabled persons, unfortunately no disabled transfer facilities are available on our buses and we would recommend our self drive options in this instance.

Anangu Tours reserves the right to refuse carriage to anyone it feels cannot cope with the requirements of the tour and who may require services and facilities that cannot be guaranteed to be available.

Children under 16 years must be accompanied by a paying adult.

Cultural Obligations

Please be aware that Anangu Tours guides are traditional Aboriginal people with strong cultural obligations. In the event of ceremonial duties or other unforeseen circumstances, Anangu Tours may not be able to provide the specified tour as advertised.

Smoking

Government regulations prohibit smoking inside tour vehicles and inside our premises.

Uluru-Kata Tjuta National Park tickets

All guests 16 years and older entering Uluru-Kata Tjuta National Park are required to purchase a National Park Entry Ticket. National Park tickets are NOT included in our tours and must be purchased separately. National Park Entry Tickets are \$25.00 and are valid for 3 days. Park tickets can be arranged prior upon request. Please enquire at the time of booking if you wish to prepurchase a National Park ticket along with your tour. Otherwise please ensure you have cash with you to purchase the ticket from our driver on tour.

Insurance

Anangu Tours will take all reasonable care to protect the property of guests, but will accept no responsibility or liability for the loss or damage of items left on the buses or properties prior to, during, or after the tour. We suggest that travellers arrange their own insurance and/or security for valuable items.

Photography & Media

Photography & filming for commercial purposes may not be taken without prior permission from Anangu Tours. Media groups are encouraged to advise and approach Anangu Waai when planning tours for media purposes.