



Anangu Tours Terms & Conditions

Tour Itinerary

> Anangu Tours reserves the right to alter any of the tours and change the structure of tours if required. This could be a result of weather conditions, unforeseen circumstances and/or cultural reasons. Tour durations may vary from advertised times.

Child Rates & Conditions

> Child fares apply to children who are 5 - 15 years of age (inclusive).
> Children four years and under travel free of charge if not taking a seat in the bus.

Cancellations and Amendments

> Full Refund – if we have been given more than 24 hours' notice for the cancelled tour.
> No refund will be provided for cancellations within 24 hours of tour departure.
> Refunds will not be given to passengers who are 'no shows'.
> Extenuating circumstances requiring tour refunds will be assessed on a case by case basis.
> Amendments to bookings with more than 24 hours' notice are free of charge.

Tour Participation

> Children under 16 years must be accompanied by a paying adult.
> Guests with disabilities are welcome provided they are accompanied by an able-bodied companion and do not require special assistance from Anangu Waai! personnel. Whilst the walks are suitable for disabled persons, unfortunately no disabled transfer facilities are available on our buses and we would recommend our self drive options in this instance.
> Anangu Tours reserves the right to refuse carriage to anyone it feels cannot cope with the requirements of the tour and who may require services and facilities that can't be guaranteed to be available.

Anangu Tours

> Please be aware that Anangu Tours guides are traditional Aboriginal people with strong cultural obligations. In the event of ceremonial duties or other unforeseen circumstances, Anangu Tours may not be able to provide the specified tour as advertised.

Photography & Media

> Photography & filming for commercial purposes may not be taken without prior permission from Anangu Waai! Media groups are encouraged to advise and approach Anangu Waai! when planning tours for media purposes.

Smoking

> Government regulations prohibit smoking inside tour vehicles and inside our premises.

Uluru-Kata Tjuta National Park tickets

> This is a government charge payable directly to the National Park and is not included in the touring price. These can be organized at the time of booking and can be issued by our driver at the start of the tour. Alternatively they can be purchased from Anangu Tours bus drivers or from the Anangu Tours desk in the Tour and Information Centre at Yulara. The passes are valid for three days. Children (15 years and under) do not require a park ticket.

Insurance

> Anangu Tours will take all reasonable care to protect the property of guests, but will accept no responsibility or liability for the loss or damage of items left on the buses or properties prior to, during, or after the tour. We suggest that travellers arrange their own insurance and/or security for valuable items.

Accounts

> Anangu Waai's payment terms are **30 days**.

Please do not hesitate to contact us with any queries:

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